

## **Discrimination is Against the Law:**

JEVS Care at Home complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, color, religion, creed, sexual orientation, marital status, national origin, ancestry, citizenship, military status, veteran status, HIV status, handicap, disability, gender, gender identity or expression, or membership in any other protected group.

JEVS Care at Home Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, etc.)
- Provides free language services to people whose primary language is not English such as: Qualified interpreters, and information written in other languages.

If you need these services, contact the Vice President of Quality and Compliance, Eileen Gross.

If you believe JEVS Care at Home has failed to provide these services or discriminated in another way on the basis of age, race, color, religion, creed, sexual orientation, marital status, national origin, ancestry, citizenship, military status, veteran status, HIV status, handicap, disability, gender, gender identity or expression, or membership in any other protected group you can file a grievance with:

Eileen Gross, Vice President of Quality and Compliance

9350 Ashton Rd. Suite 102

Philadelphia, PA 19114

Phone: 267-298-1676

Fax: 215-255-4789

[eileen.gross@jevsathome.org](mailto:eileen.gross@jevsathome.org)

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Eileen Gross is available to help you.

You can also file a civil rights complaint with the U.S. Dept. of Health & Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

1. **Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-267-298-1676
2. **Chinese:** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-267-298-1676
3. **Pennsylvania Dutch:** Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-267-298-1676
4. **German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-267-298-1676
5. **Italian:** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-267-298-1676
6. **French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-267-298-1676
7. **Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-267-298-1676
8. **Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-267-298-1676
9. **Arabic:** 1-267-298-1676 اسد تدعاء لك توف ر مجاناً، ال لغوية، المساعدة خدمات، [ال لغة إدراج] ت تحدث ك نت إذا 1676

10. **Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-267-298-1676

11. **Polish:** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-267-298-1676

12. **Hindi:** यदि आप [सिम्मलित करें भाषा] बोलते, भाषा सहायता सेवाओं, नि: शु क, आप केलिए उपलब्ध । कॉल करें 1-267-298-1676

13. **Gujarati:** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો

14. **Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-267-298-1676

15. **French Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-267-298-1676